



Recognize a phishing email

The 5 signs that give a fraudulent message away — and the 60-second rule.

THE 5 SIGNS

1

The real address doesn't match

Look at the sender's full address, not the displayed name: paypal.com is not paypal.com.

2

Artificial urgency

"Within 24h", "immediate action": the pressure itself is the alarm signal.

3

The link doesn't lead where it shows

Hover without clicking: the real destination appears at the bottom. Long-press on mobile.

4

Unexpected attachment

The main ransomware vector. Confirm through another channel before opening — and back up your files.

5

Request for sensitive information

No legitimate organization asks for passwords or card numbers by email.

The 60-second rule

1. Close the email — no reply, no click.
2. Open a new tab and go to the official site yourself.
3. Check whether the problem really exists. Almost always: it doesn't.

Urgency is their weapon. Time is yours.

Report and react

UK: report@phishing.gov.uk · texts 7726 — US: ic3.gov (FBI) · reportfraud.ftc.gov (FTC)

Attachment opened by mistake: antivirus scan + change your passwords.

EU help: [FR cybermalveillance.gouv.fr](https://cybermalveillance.gouv.fr) · [ES 017 \(INCIBE\)](https://017.es) · [BG cybercrime.bg](https://cybercrime.bg)